

CAMP WOCKIGO & BERO

Frequently Asked Questions

1) WILL SUMMER CAMP RUN THIS SUMMER?

At this time, we are planning to provide children with what will be a much-needed, fun-filled summer camp experience! Our leadership team is working with state and local agencies to ensure that we are fully prepared to continue to offer a safe and value-based summer camp experience that the Stateline Family YMCA is know for.

2) WHAT IS THE REFUND POLICY FOR CAMP?

We are asking all camp families that are currently enrolled to e-mail Jennifer McClone at jmccclone@statelineymca.org by **May 20** if you would like to cancel your camp registration for any reason—financially, need, or comfort. As long as we are notified by **May 20, 2020** all fees will be refunded.

If the Stateline Family YMCA Cancels Camp

Cancelled prior to the start of camp: Full refund will be provided

Cancelled after programming has begun: Partial refund will be provided for the portion of camp that was cancelled

If a Parent/Guardian Cancels Weekly Camp Registrations

Cancel/Withdraws prior to May 20: Credit given for 100% of the registration fee + 100% of the deposit

Cancel/Withdraws after May 20 the following refunds will be given:

Cancel/Withdraws 1 week prior to week attending: Credit given for 100% of the registration fee minus the non-refundable deposit

Cancel/Withdraws less that 7 days prior to week attending: Credit given for 50% of the registration fee minus the non-refundable deposit

Cancel/Withdraws the week attending: No credit given - responsible for the weekly payment and the non-refundable deposit

If a Parent/Guardian Cancels Camp Payment Plan Registrations

Cancel/Withdraws prior to May 20: Credit given for 100% of the registration fee + 100% of the deposit

Cancel/Withdraws after May 20 the following refunds will be given: No refunds or credits

Daily Registration

Closed - This option will not be offered this summer

3) WHAT WILL BE DIFFERENT THIS SUMMER AT Y-CAMP?

At this time we do not have all the answers and things are constantly changing, but here are a few things we are working on:

- Maximum group size of 50 - This will be broken down into groups of 10 campers:1 counselor
- Zero outside guests allowed in building - To help eliminate excess contamination and spreading of germs we will have curbside drop-off and pick-up for every camper
- Daily deep cleaning schedule as well as strengthened daily cleaning schedule throughout the day at shift changes and mid-day
- No field trips or transporting of campers - This one was a very tough decision, but there is not a clear set of guidelines on how to social distance on a bus or a way for us to ensure outside businesses are following the same safety guidelines we are - We will be getting creative with different ways to explore and are looking at virtual field trips and ways to bring our themes to life so campers will still have an AMAZING time at camp
- Educational focus - Each day will have 1 hour of time scheduled to focus on Math, Science, and/or Reading - This will be fun, but also educational - We know that our kids have been out of the classroom far too long and we want to make sure we give them the tools to set them up for success when they return.

4) WHAT WILL HAPPEN IF CAMP IS NOT ABLE TO START JUNE 1ST?

Our first priority is the safety of our campers and staff, therefore we will follow the guidelines from our local and state agencies. We are busy preparing for a June 1st opening, camp training started on May 12th.

If camp is unable to start on June 1st we will pro-rate our camp programs for a late start. Just like you, we will be waiting for the same information and will make sure that we communicate that information. Please check our website regularly for information and know that as soon as we have a start date we will post the information.

If you paid up front with a camp payment plan you will be refunded a portion of that pan. If you registered for the week, your weekly draft will not draft and your deposit will be credited and applied to a future week. If you do not have a future week booked you will receive the deposit as a refund.

5) WILL FACE COVERINGS BE WORN AT SUMMER CAMP?

Campers and Staff will wear cloth face coverings during indoor activities when maintaining physical distancing is not feasible due to area limitations. Additionally Campers and Staff will wear cloth face coverings during travel time/walks when standing in a line for safety purposes are in play to cross a street. They will not be worn during active or outdoor play. (This will be different for our Growing Tree Camp/Younger Campers)

6) WILL THE YMCA CONDUCT HEALTH SCREENINGS?

Yes all YMCA campers and staff will be prescreened daily. The YMCA will conduct a health check upon arrival of all campers and YMCA staff. Some camps will conduct an on-site temperature check while some will request that parents due a temperature check at home prior to attending.

7) WILL CAMPERS GET TO SWIM THIS SUMMER?

At this time we are unsure about the possibility of swimming. We are hopeful, but like you, we do not have the answer. As soon as we hear we will let you know.

8) WHAT STEPS ARE YOU TAKING TO INTEGRATE SOCIAL DISTANCING?

- Zero outside
- Reduced group sizes
- Eliminated field trips
- Increased space between chairs, tables, and cots (young campers)
- Keeping small group together throughout the day- no combining groups
 - For example extended care, lunch time the groups do not mix
- Maintaining the same group of campers from day to day by eliminating daily registrations
- Limiting item sharing
- Minimizing time standing in lines
- Wash hands immediately after outside play
- Avoiding sharing spaces

9) ARE THERE STILL OPENINGS & HOW DO I REGISTER?

Yes - There are a few openings left - Head to our [website](#) to complete the registration forms then e-mail the completed forms to Jennifer McClone at jmccclone@statelineymca.org

10) WHO DO I CONTACT WITH MORE QUESTIONS?

E-mail Jennifer McClone at jmccclone@statelineymca.org with any other questions you may have.